TACRA

Texas Association of Collegiate Registrars and Admissions Officers

TACRAO Summer 2016 Newsletter



Darla's Dialogue
By Darla Inglish, TACRAO President

I hope this newsletter finds your summer full of sunshine and moving along "swimmingly." All puns aside, I know that for many of our TACRAO colleagues around the state, the spring and early summer have presented some real challenges with outbreaks of flooding and tornado damage. I pray that all of you are safe and sound and that those affected are making great strides in their recovery efforts.

In the last newsletter, I asked you to be "thinking outside the Horseshoe" as we plan for a wonderful conference this fall in a unique venue called Horseshoe Bay Resort. The TEC has been doing just that and we think there are some new and different things at this conference which will intrigue you! We are blessed with a beautiful venue that has its own golf course for the TACRAO golf tournament, and a place to host the TACRAO fun run onsite. We are looking to try something different with this TACRAO, where the Fun Run will be held Monday, late afternoon, after the sessions and before the Big Event. We hope this enables many of the conference attendees who do not normally participate due to the early hour that it's normally held, to participate. We also hope it encourages those who do not participate, to cheer on their colleagues! To attest to the beauty of Horseshoe Bay Resort, I am attaching a couple of pictures taken from my guest room window at the recent TEC meeting (page 2).

The TEC has heard your Town Hall meeting feedback from Houston and has responded! At the recent June 5-7 meeting, the TEC voted to slightly re-structure the session planning committees. There was some discussion about having a graduation track, and while the TEC did not think it could start out as a self-sustaining track, we are adding it in the title and session planning for the committee: Records, Registration and Graduation. We hope the sessions related to graduation and things related to it will grow enough in future conferences to warrant sustaining its own track. TEC members expressed that they felt it was more appropriate to realign the Community Colleges, Technical and Transfer session planning committee to the VP Admissions session planning committees, because at many institutions more of the transfer topics are related to admissions and admissions processing. These session planning committee changes are taking place for the planning of the 2017 TACRAO conference. If you are contacted by President-Elect ***Irene Robinson,*** to serve on a session planning or standing committee, please do so! It will be a very rewarding experience for you and for TACRAO.

Our wonderful VPs, ***Leticia Bazan*** and ***Paige Bussell*** are placing the finishing touches on the session entry and selection and will release the conference session titles enough in advance to assist directors to make decisions regarding which staff members would benefit from attending TACRAO 2016. TACRAO is abundant with professional development opportunities in our conference sessions.

Because we are celebrating 100 years since the founding of TACRAO this year, please assist our communications committee chair, ***Berri O'Neal,*** with her plea for historic photos from TACRAO conferences past! You can either scan in your photos and send to her at **berri.oneal@tamuc.edu**; or if sending her actual photo prints; if you will label your photos she will return them to you. It is awe- inspiring to think that TACRAO has been making a difference in the lives of our students for 100 years!

A big kudos and thank you goes out to ***Trey Hattaway,*** N&E Committee chair elect, and Irene Robinson, President-elect for getting the N&E committee election organized and accomplished in a timely fashion. A very fine group was elected to nominate the next slate of leaders for TACRAO. A huge thank you also, to Brenda Schumann and Kim Taylor of U.T. Austin who are working so hard to make this conference so memorable with everything from great food to tickle your taste buds, to a really fun big event, with more information about it to come.

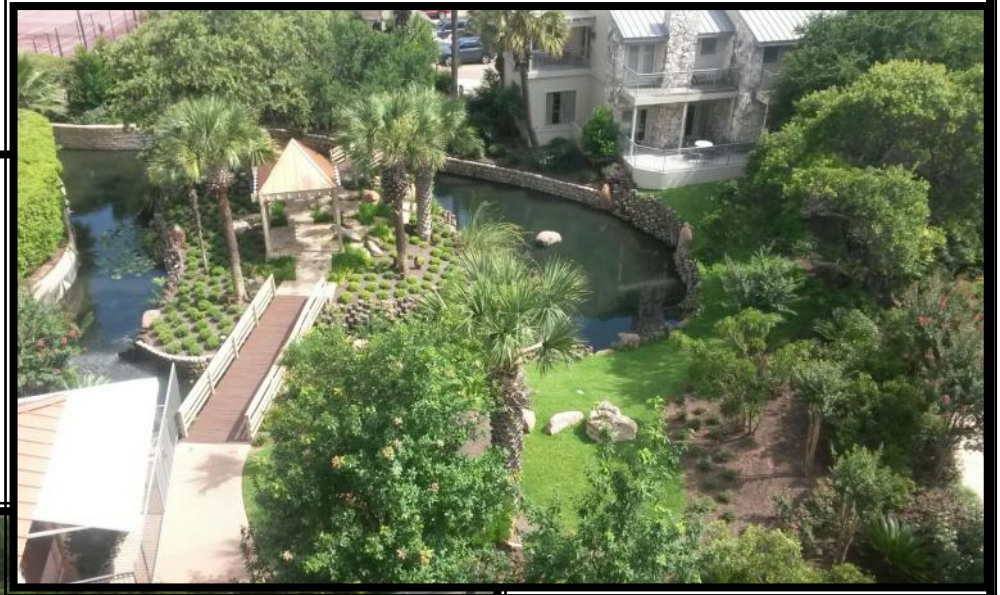
I would be remiss if I did not take a moment to express my extreme and sincere gratitude and respect for the mentorship I have received from Past President, ***Chuck Kettlewell*** over the past two years. He is a great hands-on leader with an unbelievable memory for details. We all are saddened to think of a TACRAO world without Chuck when he retires at the end of this summer; for he has done so much for so many, in such a magnificent way. I tip my hat and raise my glass to you Chuck, my dear friend and colleague, for all that you have meant to me personally, and to TACRAO. God bless you always Chuck!

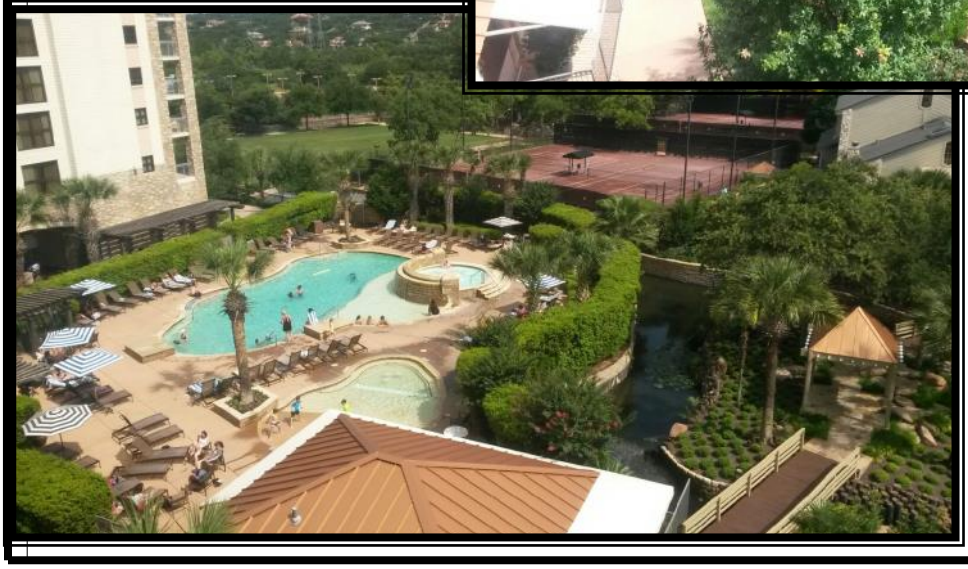
Darla's Dialogue (Continued)

I look forward to all of you finding your way to Horseshoe Bay this coming November for a great opportunity for growth and professional development.
In keeping with my usual habit, I leave you with a song. In TACRAO we have so many friends and colleagues on whom we lean and with whom we can learn. You are probably all familiar with the original lyrics to *Lean on Me* by Bill Withers, but I've changed it up just a little to fit our organization, because I've always been helped and have learned so much by being a part of TACRAO:

TACRAO VERSION:
Lean on us, when you're not strong
We'll be your friends, we'll help you carry on
For it won't be long
'Til we're in Horseshoe Bay, for each other to lean on (and learn from).
You just call on me, brother, when you need a hand
We all need somebody to lean on
I just might have a problem/state report/piece of legislation that you'll understand
We all need some TACRAO to lean on.

Take care my friends!





TACRAO Through the Years







Special thanks to ***Dorothy Kiser,*** TACRAO Past President, who is sharing many of her TACRAO memories with us as we celebrate our 100 years!







IRENE'S IDEAS

BY IRENE ROBINSON, TACRAO PRESIDENT-ELECT

Greetings TACRAO - I hope that this newsletter finds everyone staying cool and refreshed in this Texas heat!

The TEC met in June at Horseshoe Bay Resort to discuss our conference and other TACRAO matters and I'm happy to report that things are taking shape in preparations for the November conference.

Our Vice President for Records & Registration, ***Paige Bussell*** and Vice President for Admissions, ***Leticia Bazan*** have been working diligently with our Session Planning Committees since our last meeting in Houston to put together an outstanding program for our membership. They will be highlighting some of the session topics in their articles, so I won't steal their thunder here.

At this point, we need members to serve as facilitators for these sessions. If you are willing to assist by facilitating a session, please complete the I'm Available form by clicking on this link http://www.tacrao.org/sites/default/files/files/Fillable%20TACRAO%20I'm%20Available_front_and_back-SUBMIT-2016.pdf or if you've already completed a form this year and just want to be added as a facilitator, email me at irobinson@alvincollege.edu.

As you are aware the membership slate for Nominations & Elections Committee was recently voted on by our membership. We had 293 votes that were cast by the membership, which is higher than in recent years. Elected to the N&E Committee are ***Melinda Carroll*** (NCTC), ***Andrea Rangel*** (South Plains College), ***Teresa Ringo*** (SHSU) and ***Jody Todhunter*** (TAMUC). Returning from last year's committee is ***Trey Hattaway*** who will serve as the committee chair. They met in late June to compose a slate of officers for the President-Elect, Vice President of Records & Registration and Treasurer that will be presented to the membership for voting.

As President-Elect, I'm charged with appointing members to the Standing and Session Planning Committees. I've already begun to reach out to many of you and appreciate the great response and willingness to serve your organization. The work is not completed, so I may still tap many of you on the shoulder in the next few weeks – so stay alert and check your email!

It has been a great pleasure serving you as President-Elect these past eight months, and I am looking forward to the next five months of conference preparations. If I may be of assistance to you, please do not hesitate to contact me.

TACRAO Annual Conference 2016 Update

LAC Co-Chairs, Brenda Schumann & Kim Taylor, The University of Texas at Austin



Mark your calendar for the 2016 TACRAO Conference, 100 Years in Making the Difference in the Lives of Our Students, on November 13-16, 2016, at the Horseshoe Bay Resort in Horseshoe Bay, Texas! The TACRAO executive committee has selected sessions that will be engaging and educational for conference attendees, both Admissions and Registrar Professionals. The Horseshoe Bay Resort will provide a TACRAO conference experience like none other. And, don't forget the competitive, and always fun, "Battle of the Regions!"

Conference registration is OPEN!!! Please watch the TACRAO listserve for additional conference information as we provide updates of scheduled events!

We look forward to seeing you in November! **We look forward to seeing you in Horseshoe Bay!**



CHUCK'S CHANNEL

BY CHUCK KETTLESWORTH, TACRAO IMMEDIATE PAST PRESIDENT

(In case you missed the retirement news of our Past President, colleague and dear friend, Chuck Kettlewell, we have included it for you in our newsletter.)

My TACRAO Friends and Colleagues,

After very careful consideration I have determined that it is in the best interests of my family for me to accelerate my retirement plans to begin with the close of business on August 31, 2016. This decision is precipitated by the impending sale of my house as well as my need to fully attend to my relocation and other family matters in Colorado.

UT Southwestern has graciously offered me some time to facilitate my relocation and transition to this next phase of my life. During the coming months UT Southwestern and TACRAO will continue to call upon me and I will assist. However, these services will, for the most part, be performed remotely. I will be physically moving to the Fraser Valley in Colorado on May 30 to join my wife, Mary Jane, who moved there last year for new employment.

As I am certain you understand this is a very difficult decision for me. However, in the long run I believe it is best for my family. Throughout my past five decades in higher education, my commitment to SMU, UT Southwestern, TACRAO, and their respective missions has been unwavering. I have truly given it my all - often at the expense of personal, family, health, and professional considerations. I will forever treasure these years and the relationships we have formed.

Per the TACRAO Constitution, effective September 1, 2016, I will no longer be eligible for TACRAO membership or able to remain in the position of Past President. Per *Section 5* of the Constitution, the office of Past President will remain unfilled until the conclusion of the 2016 business meeting. To the extent I am able, I will fully execute the duties of Past President until that time. I am firmly confident that TACRAO remains in excellent hands! ~ Chuck

AACRAO 2015 ~ Chuck and TACRAO Colleagues

We will miss you, Chuck!
Enjoy your richly-deserved retirement!





Howdy!

As I reflect on my time as your VP for Records and Registration, I cannot begin to express how much these last two years have meant to me and how crazy fast they went. Thank you to **all** of you for your support and words of encouragement. This has been a true honor and privilege for me.

Your 2016 TACRAO Executive committee recently convened for the last preconference meeting at beautiful Horseshoe Bay Resort to finalize planning the 95th Annual TACRAO Conference and. We all worked hard to ensure the best possible accommodations, entertainment and excellent food choices. Your committee chairs and members have been hard at work submitting sessions and we are excited that we now have over 100 sessions submitted so far! A preview of topics will be sent out soon with a list posted on the TACRAO website. For those of you who always wanted to play golf but do not for whatever reason, they have a wonderful putt putt golf course (18 holes) or a fun arcade in which you can play a great game of air hockey or foosball among other things to do. There is also a fabulous pool at the resort and a "beach" out by the yacht club as well as hot tubs. So bring your swimsuit! You never know what the temperatures will be! See y'all soon!!!







HORSESHOE BAY • TX

TACRAO

1916-2016

100 years of making a difference
in the lives of our students



Michelle's Measly Musings

By Michelle Walker, TACRAO Secretary

All meeting notes through April are edited and approved. Meeting summaries will be posted to the website soon. I am learning a lot about posting to the website!

2016-17 Subscription Invoices were created in the database in late April with notices being forwarded to schools the first week of May. Prior to creating invoices, I emailed institutions that did not participate last year but had an invoice on file asking if they wished to participate in 2016. Although very few responded to the email, many have since inquired and requested approval to participate. To date, 214 invoices were sent, ~95 institutions have paid, and ~120 remain unpaid. A reminder email will go out to the unpaid subscribers in late June.

The High School Relations Committee is working hard to finalize the College Day/Night Program Schedule. Per ***Michael Talamantes,*** HSR Committee Chair, the committee's goal is to post the final schedule around July 1.

2015 TACRAO Membership included ~170 institutions.

2015 Membership invoices remaining unpaid are as follows: Hill College, Huston-Tillotson College, Jarvis Christian College, Northeast Lakeview College, Northwest Vista College, Northwood University*, and Prairie View A&M University. The majority of these institutions have indicated an intent to pay. Unpaid membership dues total $920.00.

*Northwood University remains unpaid for two consecutive years and per our bylaws should be considered for revocation of membership. This university appears to have closed its Texas branch with the main campus located in Michigan.

2016-17 Membership Invoices will go out in early August to allow payment in the current fiscal year if you so desire. Please update your rosters prior to August 1 so billing and payment can be properly applied.

Below is a summary of the summer meeting registrations as of mid-June. Please keep in mind that the committees who plan these events must provide a final count to the venues 1-2 weeks prior to the start of the meetings. These are not money-making events.

The registration fees are intended to cover the cost of the event with a goal to break-even. If you are registered and included in the count, you may be asked to pay the registration fee even if you don't attend. Please cancel your registration if you find that you cannot participate so we do not incur unnecessary expenses.

SPEEDE/Apply Texas Workshop
183 registrants 3 cancelled
164 paid 2 refunds
16 unpaid*

University Issues Meeting
64 registrants
45 paid
19 unpaid

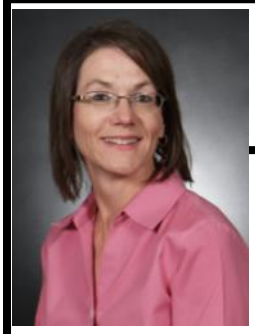
Community College Issues Meeting
137 registrants 5 cancelled
52 paid
85 unpaid

* payment is in route

Wishing you a great summer and a good start to the new recruitment season!

What did Tennessee?

The same thing Arkansas!



Diane's Dollars

By Diane Brice, TACRAO Treasurer

Hello TACRAO Friends,

I hope your summer is going well and you that you are able to take a break before students return in the fall.

The Audit Committee (***Andi Liner***, ***Oscar Reyna*** and ***Lorri Zerr***) met Wednesday, March 30, 2016 to review the LAC-2015 financial transactions. The Audit Committee extended their appreciation to ***Allison Dragon***, ***LaToya Whitaker*** and ***Joan Rondot*** for organizing the financials for a smooth and seamless audit. The Audit Committee showed their appreciation to the LAC Chairs and Subcommittees Chairs for creating a great conference and being fiscally responsible in their endeavors.

Please remember we have approximately a two delay in receipt of checks through our mail forwarding service. I am currently receiving checks for membership dues, Day/Night subscriptions, and the summer meeting registrations. Checks are deposited and the appropriate accounts are credited. We have a committee researching options for registrations and membership tracking in hopes of streamlining our payment processes.

TACRAO is financially strong and the TEC is diligent in ensuring that we remain cost conscious. Please do not hesitate to contact me concerning the finances of the organization or any questions that you may have.

Hope you all enjoy your summer.



SouthEast Texas Sound Bytes

By Laura Divine, College of the Mainland

In the fall of 2015, the "Many Faces of UTHealth" marketing campaign kicked off as an effort to highlight educators, researchers and clinicians at The University of Texas Health Science Center at Houston. If you visit Houston you are sure to notice one of our blue billboards on all of the major freeways and loops!

When you make it to the Texas Medical Center, The Many Faces of UTHealth, can be seen on the local shuttle busses. On June 27, the university announced that the campaign has received 20 awards, including four ADDYs which is the advertising industry's largest competition!



In keeping with the "faces" theme, there are new faces in the Office of the Registrar. The smiling voice that greets you when you call the office is, Faye Gould. Faye joined the office in May 2016 and immediately gained the appreciation of her colleagues and students. Natalie Gastineau came back to the Registrar's Office after completing her freshman year as a UH Cougar. We are thankful for Natalie!

Thanks to Lone Star College and the folks who organized and hosted the spring SETACRAO meeting. Veve Fisher, Kim Holmes and Tera Wright from the UTHealth Registrar's Office attended. They returned to the office with big smiles and great reviews on their experience. Their feedback included positive comments about a keynote speaker named **Dr. Lambert**. (Decent picture not available) All in all, this was another great networking event for those in attendance.

THERE IS JUST SOMETHING ABOUT TACRAO.



UTHealth just completed our RFP process to select an upgrade partner. We will begin upgrading our version of PeopleSoft Campus Solutions to 9.2 in September 2016. The project will include an upgrade of PeopleTools and the Data Warehouse and is expected to last 14 to 16 months. Although we have been live since May 2012, it seems that we have never left implementation mode. It would be easy to start to whine here, but we know that we are not the only ones onboard this ship. Have a great summer, TACRAO.

HAPPY RETIREMENT

Olin O. Odom, III-Dean of Enrollment at Cisco College is retiring effective September 1, 2016 after over 49 years of service to Cisco College. The majority of the 49 years were spent in the admissions and records area. He has been involved in TACRAO for many, many years and has served on a variety of committees and as a facilitator during TACRAO conferences.

He plans to spend time working on his model airplanes/cars, watching lots of racing, enjoying his lake home and taking care of his dogs. He is also looking forward to spending more time with his children and grandchildren including visiting his daughter and granddaughter in New York City. He will be missed at Cisco College and at the TACRAO conferences.

We wish him a very happy retirement!



West Texas Whistlings

By Andrea Rangel, South Plains College

WTACRAO held their Spring 2016 Meeting on Monday, April 11 at Angelo State University in San Angelo. Participants enjoyed a breakfast provided by Howard College San Angelo Campus prior to the beginning of the meeting.

Guest Speakers for the meeting were:

Dr. Kim Alexander, Roscoe ISD Superintendent presented on *The Texas Commission on Next Generation Assessments and Accountability* . This committee will be sending recommendations to the Legislature in September regarding STAAR testing, overusing standardized test scores and the disconnect between ACT/SAT scores and STAAR EOC scores used to determine college readiness and Bill Abasolo, Director of Strategic Planning – THECB, THECB 60x30TX – Texas Higher Education Strategic Plan 2015-2030*; This is the plan that is succeeding Closing the Gaps.*

Tana Miller, WTACRAO Treasurer presented a session "Leading with Strength" using StrengthQuest™ .

A new Secretary was also elected for the 2016-17 year of WTACRAO, ***Samuel "Sammy" Vasquez.***

Maria Aguirre, WTACRAO President was presented with a token of the WTACRAO appreciation for all her work throughout the years in WTACRAO (pictured enclosed).

Officers for the 2016-17 year:

President: ***Diane Brice,*** Amarillo College

Vice President: ***Sheila Gray,*** Texas Tech University

Treasurer: ***Tana Miller***, West Texas A & M University

Secretary: ***Samuel Vasquez,*** Howard College









North Texas News

By Dali Hatanville, Texas A&M University-Commerce

Midwestern State University is pleased to announce that they will be partnering with Weatherford College-Wise County to offer some upper level courses this fall on their Wise County campus, and look forward to the growth of this new partnership. The skyline of the MSU campus is changing! Our new residence hall is almost complete and we are ready for our students and learning communities to move in and get started this fall.

Gayonne Beavers, MSU Director of Admissions, is excited to announce some changes and new hires for the Admissions Office. **Mandi Peterman** has been promoted to Assistant Director, while **Amy Wardell** and **Brittany Coulter** have been promoted to Admissions Counselors and **Kayla Meaders** is our new transfer counselor. We also have new faces in our office, **Makenna Doyle**, Admissions Counselor for the Austin/Waco area and **Chelbi Daily**, a new transcript evaluator.

Yutanzia Berryhill, admissions specialist for Tarrant County College, earned a Master of Education degree in Educational Leadership in April from Concordia University. Yutanzia has worked at TCC's NW Campus for seven years; she previously worked in admissions at The University of Texas at Arlington.

Rebecca Griffith, registrar at Tarrant County College's NW Campus, has been elected secretary of the American Association of University Women's Tarrant County Branch.

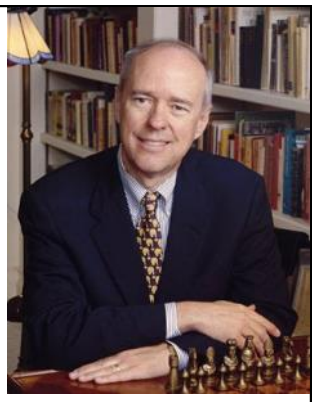
Tarrant County College District



It is with extreme sadness that I inform you that our leader, President Dr. Dan Jones, passed away April 28th. We send our deepest thoughts and sympathies to the family of Dr. Jones.

Texas A&M University System Chancellor John Sharp sent this message from the Texas A&M System: "Dan Jones was one of our great presidents. He had a vision for the future that was brilliant and courageous. We will make sure his plans become reality. We will miss him greatly."

College Station, TX – John Sharp, Chancellor of The Texas A&M University System, announced today that Dr. Ray M. Keck has been appointed Interim President at Texas A&M University-Commerce. Keck succeeds Dr. Dan Jones, who served as President at A&M-Commerce from 2008 until he passed away April 29. Since 2001, Dr. Keck has served as the fifth president of Texas A&M International University in Laredo, where he worked closely with Dr. Jones, who served as provost from 2003 until his presidential appointment at Commerce.



"We lost a tremendous leader when we lost Dan Jones," Sharp said, "In appointing Ray Keck as Interim President, we help insure that Texas A&M University-Commerce will be in capable hands during this difficult transition. His experience as President at Texas A&M International University will help him to lead TAMU-C and keep the incredible momentum they have established going into the future."

Keck assumed the role of interim president on June 1, 2016 and will continue through the 85th Legislative Session, which begins in January 2017 and will conclude in May 2017, Sharp added.

Sofia's South Texas Scoop

By Sofia Montes, UTRGV



On behalf of Dr. Magdalena Hinojosa, Vice President for Strategic Enrollment at The University of Texas Rio Grande Valley and colleagues past and present, we'd like to take this opportunity to brag on our own South Texas editor's page. ***(Editorial: Sofia was not aware of this, so I take all blame…Berri O'Neal)***

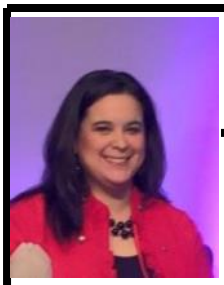
The University of Texas Rio Grande Valley

Office of the Vice President for Strategic Enrollment

It is my sincere pleasure to announce the appointment of Ms. Sofia Montes as UTRGV University Registrar effective May 9, 2016.

Ms. Montes joins us from within the UTRGV community, where she worked with the School of Medicine as Director of Student Services since May 2015. Prior to joining UTRGV, she was employed at the University of Texas Health Science Center in San Antonio where she served in several leadership positions until leaving as Senior Associate Registrar. Throughout her career, she has been responsible for a breadth of student services including admissions, financial aid, alumni services, and most notably curriculum and registrar functions.

Ms. Montes earned her baccalaureate degree at Princeton University, and later attended graduate school at the University of Texas in San Antonio where she earned her Master's in Education with a concentration in Higher Education Administration. She has been very active in professional organizations including the Texas Association of Collegiate Registrars and Admissions Officers (TACRAO) and the Southern Association of Collegiate Registrars and Admissions Officers, and has delivered dozens of presentations over the last several years at their annual conferences. She has served two separate terms on TACRAO's Executive Committee and was recently recognized as the President's Outstanding Presenter at the Southern Association of Collegiate Registrars and Admissions Officers conference.



Linked To Leticia

By Leticia Bazan, TACRAO VP of Admissions

Session Planning Committee	Presentation
Access and Equity	A VA Success Center: A Model for Veteran Student Success
	Empowering Women: Part 1
	The Professionalism Portal: A Tool for Addressing Misconduct
	FERPA Implications for Disability Services
Certification and Legal Issues	State Reporting Update - Session I
	Hazelwood Act Update
	Round Table: Texas Residency
	Texas Core Curriculum (Assessment of Core Objectives)
	Updates to TSI and other related issues for Universities
Data Collection and Technology	The Power of SharePoint
	System Security in the Registrar's Office
	Course Waitlisting: The good, bad, and ugly
	Schedule & Plan with Student Planning
Health Sciences, Graduate and Professional Schools	HIPPA and FERPA--Understanding the Difference.
	How Do You Do--the Recruiting and Application Process
	Academic Ceremonies for Health Science/Graduate/Professional School Programs
	Financial Aid for Health Science/Graduate/Professional School Students
Management Organization & Professional Development	The Care and Feeding of your IT Staff
	Somebody Should Have Told Me!
	Higher Education Moving Company - How to Cope when you transition to another institution or department!
	Sandwich Generation - Balancing Work and Personal Life
Registration and Record Management	Making Commencement Accessible!
	National Council for State Authorization Reciprocity Agreements
	Full Steam Ahead with Reverse Transfer
	The visual transcript: The next evolution of the academic record
Strategic Enrollment Management	Role of Admissions Officers and Registrar's in Institutional Planning
	Doing more with less in SEM
	60X30 TX plan
	Marketing for Recruitment and Retention
Student Success	Vanilla Orientation? Think Again, Orientation at a Health Science Center is a Rainbow of Colors.
	Students, students everywhere, but how to use them effectively?
	Creating a One-Stop Student Services Center (U Central): Improving Quality through the Integration of Services
	TSI Panel Discussion
Undergraduate Admissions	The Walking Dead
	Measuring Success Beyond the Funnel
	Social Media and Recruitment
	The Redesigned SAT
	Growing up in Admissions



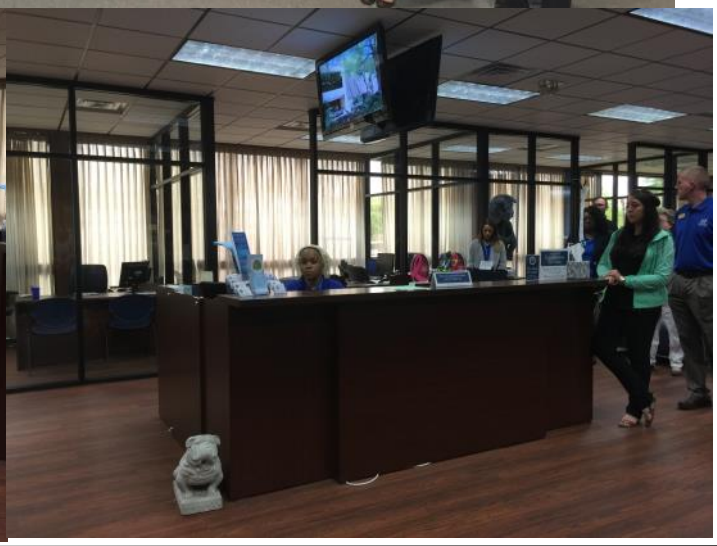
East Texas Eavesdroppings

By Lynda Langham, Stephen F. Austin State University

Texarkana College hosted the spring ETACRAO meeting on April 13th. Representatives from Jacksonville College, Kilgore College, Northeast Texas Community College, Panola College, Stephen F. Austin State University, Texas A&M College-Texarkana, Texarkana College, Tyler Junior College and University of Texas at Tyler attended. Texarkana College gave us an overview of their One Stop Services, including a tour of their facilities. We had general discussion of other areas of interest and completed the meeting with a tour of the Perot Museum. It was a very enjoyable and beneficial meeting!







2015-2016 TACRAO Executive Committee

President
Darla Inglish, Midwestern State University

Past-President
Chuck Kettlewell, The University of Texas Southwestern Medical Center at Dallas

President-Elect
Irene Robinson, Alvin Community College

Vice President for Admissions
Leticia Bazan, Texas A&M University-Corpus Christi

Vice President for Records & Registration
Paige Bussell, Texas A&M University-Commerce

Secretary
Michelle Walker, Texas A&M University

Treasurer
Diane Brice, Amarillo College

Local Arrangements Committee Co-Chairs (Ex-Officio)
Brenda Schumann and Kim Taylor, The University of Texas at Austin

