TACRA

Texas Association of Collegiate Registrars and Admissions Officers

TACRAO Spring 2016 Newsletter



Darla's Dialogue

By Darla Inglish, TACRAO President

The fall semester was a whirlwind, and spring break has come and gone. I find myself asking: where has the time gone since we were last together at the Breakfast/Business meeting at TACRAO in Houston? What an exciting time to be serving our organization as President, and what a blessing to have such a vibrant organization which helps us to grow and develop professionally. The TACRAO Executive Committee met February 28-March 1 at the beautiful Horseshoe Bay Resort in Horseshoe Bay, Texas; located just outside of Marble Falls. **Kim Taylor** and **Brenda Schumann**, LAC Co-Chairs from UT Austin, are doing a wonderful job of planning an amazing conference in a beautiful venue. Yes, Horseshoe Bay Resort is a different type of location from where TACRAO conferences are typically held; but we believe that is what will make this conference so special. So we invite you to join us in "**thinking outside of the Horseshoe**" as we plan for a unique and wonderful experience at Horseshoe Bay.

Your TACRAO VPs, **Paige Bussell** and **Leticia Bazan**, have been busy working through the submissions of session ideas from the many session planning committees. They have some exciting sessions planned for this conference and our goal is to get some of the session titles posted to the website sooner this year, to assist the membership earlier, so they can make plans to attend the conference.

The summer will be full of opportunities to network and learn together with the **Apply Texas/Speede Workshops** on **June 16** at the Pickle Center in Austin, Texas. Then in July we will have the **University Issues Meeting, July 12 and 13**; followed by the **Community College Issues Meeting, July 14 and 15**, at the Double Tree Hotel in Austin. Watch the TACRAO website and list serve for future updates about these summer meetings. Of course, the most exciting of all, we look forward to the annual conference, November 13-16 at Horseshoe Bay Resort!

As I close this brief message, you may have noticed a pattern in some of my previous newsletter articles… that music is very important to me, and that I find that nearly every situation, place, or thing brings to mind a song. I leave you with the words to a country classic love song, which was made popular by Merle Haggard. It makes me think about the good fortune we have to be a part of this wonderful organization and the good times we will have growing professionally at our conference in Horseshoe Bay: *I've been throwing* ***horseshoes,*** *over my left shoulder. I've spent most all my life, searching for that four-leaf clover. Yet you ran with me, chasing my rainbows; don't you know, I love you too, and that's the way love goes!"*

Parting thought: If someone *is* throwing horseshoes over his or her left shoulder for good luck; it is best that you not stand directly behind them.

Until we meet again TACRAO friends– keep thinking outside the Horseshoe!



IRENE'S IDEAS

BY IRENE ROBINSON, TACRAO PRESIDENT-ELECT

First and foremost, **THANK YOU** for electing me as your President-Elect. Your faith and support humble me and I am thrilled beyond words to serve you and our beloved organization!

The TEC, led by our illustrious leader Darla Inglish met in late March at the Horseshoe Bay Resort to implement plans for a wonderful conference in November. Unfortunately, due to a small fall that caused a broken left foot, I was unable to join them. However, the session planning committees, led by **Paige Bussell** and **Leticia Bazan** are hard at work in developing sessions and identifying presenters to meet the various interests of all our members. We also need people help to moderate sessions for the 2016 conference at Horseshoe Bay and also to fill spots on standing committees for the 2016-2017 year.

Whether you're a new member or have been a member for years, this is your opportunity to get involved! To those of you, who have already submitted the "**I'm Available" form,** I say thank you! To those of you who haven't filled out an "I'm Available" form yet, click on the following link: http://www.tacrao.org/sites/default/files/files/Fillable%20TACRAO%20I'm%20Available_front_and_back-SUBMIT-2016.pdf

Do it today - Your organization needs you!

The Nominations & Election (N&E) Committee Chair, **Trey Hattaway** and I are also working on contacting some of you to serve on the N&E. The N&E will be presenting a slate of nominees to serve as President-Elect, Treasurer and VP-Records & Registration for 2016-2017. So, if you're tapped on the shoulder, please do serve.

Please let me know how I may assist you or help you become involved with TACRAO! I'm available for you anytime.

TACRAO Annual Conference 2016 Update

LAC Co-Chairs, Brenda Schumann & Kim Taylor, The University of Texas at Austin



TACRAO celebrates its **centennial anniversary, 100 Years in Making the Difference in the Lives of Our Students, November 13-16, 2016,** at the **Horseshoe Bay Resort** in Horseshoe Bay, Texas. This year's conference promises to be unique and energizing as participants experience the beautiful Texas Hill Country and the serenity of Lake LBJ.

The program planning committees are hard at work selecting sessions that will be fulfilling and motivating for both Registrar and Admissions professionals and provide opportunities for updates, best practices, and don't forget – the Battle of the Regions! The Horseshoe Bay Resort promises to provide a distinct and new experience for TACRAO and will be a destination to remember. Please watch the TACRAO listserv for additional conference information on registration and hotel availability.

We look forward to seeing you in Horseshoe Bay!



Chuck's Channel

By Chuck Kettlesworth, TACRAO Immediate Past President

It's springtime in Texas and, in the medical/health science environment, we dealt with three different spring breaks – none of which are vacation breaks for the faculty and staff. We spend much of that time gearing up for the medical student residency match, which also takes place in mid-March.

We also returned last month from the most recent TACRAO Executive Committee meeting where we thoroughly reviewed the 2015 94th Annual Meeting in Houston and all the evaluations that were submitted throughout the conference. Your evaluations remain critical to the continuing development of our fine organization and the submissions are greatly appreciated!

Based upon the session evaluations submitted, TEC was encouraged to submit up to five session nominations for the "Best of the Best Program" at AACRAO. I am delighted to announce that "Your Non-Verbal Picture is Worth a 1,000 Words" by Cié Gee (UT-San Antonio) was nominated by **both TACRAO and SACRAO** and was selected by AACRAO for this prestigious award. This honor is just one more example of how TACRAO remains as a shining example of professional growth and development not just in Texas, but throughout the US.

As Past President, I have the honor of chairing the TACRAO Site Selection Committee with the challenge of identifying the site for the 2018 Annual Meeting. Coming on the heels of Horseshoe Bay and South Padre Island, that may seem like a daunting task, but the Committee is up to the challenge. Additionally, since 2016 is the final year of the TACRAO three-year contract with the Doubletree Hotel in Austin for the University and Community College Summer Meetings. Therefore, Site Selection is doing double-duty by seeking out options for a new three-year deal. As indicated during the Town Hall meeting, beginning with 2017, TACRAO will imbed the SPEEDE/Apply Texas meeting on Wednesday in between the University and Community College Summer Meetings – reducing everyone's travel demands. Site Selection is near the final decisions for both meeting needs and we will be making those announcements soon, so stand by.

Saving the best for last: I cannot adequately express my gratitude to the 2015 Local Arrangement Committee for their outstanding work hosting the 94th Annual Meeting. Did you enjoyed dancing to Davi Jay and Bourbon Street the Band at the House of Blues, Karaoke and Tasting at the Saint Arnold Brewery, Zydeco Dancing with Dr. Joe and Alice de Cristoforo, or the hospitality of the "TACRAO Think Tank"? The coordination of all these events (and so much more) was offered by the Houston LAC, chaired by Alison Dragon (Texas Tech) and Latoya Whitaker (Baylor College of Medicine). And what about the volume of door prizes?! All in all, the LAC put on a splendid show while remaining fiscally responsible – not an easy task, particularly in the center of Houston! I could not have asked for a better team.



AJ and Molly enjoy the spring flowers—especially when they get to romp among them. Nothing like loping through the lupines.



The Chiming-Bells are abundant along lower alpine streams. They bud pinkish to lavender, but change to blue when the flowers open. The color change alerts bees that flowers are ripe for pollination.



Alpine Forget-Me-Nots are fragrant in the evening and night time, but have little scent in the daytime. They are among the first to bloom in the Colorado tundra.



Greetings everyone!

It is so hard to believe how fast 2015 went by and my 2nd year is going just as quickly! It has been a whirlwind of fun and adventure and I've been so thrilled at the opportunity to serve as your VP for Records & Registration with a wonderful TEC committee and all of you amazing TACRAO members. Your 2016 TACRAO Executive committee recently convened at the spacious and beautiful Horseshoe Bay Resort to begin planning the 95th Annual TACRAO Conference. Your LAC chairs, **Brenda Schumann** and **Kim Taylor,** along with your current President **Darla Inglish** are working hard to ensure the best possible accommodations, entertainment and excellent food choices! Close by is the famous Bluebonnet Café with some of the best pie you will ever taste with every flavor you can imagine and there are no words to describe chicken fried steak. The conference will be held November 13-16, 2016 with general sessions on Monday and Tuesday. Your committee chairs and members have been hard at work submitting sessions and we are excited that we already have over 80 sessions submitted so far!! It's not too late to submit a topic if you are interested in presenting!

If you have session ideas, please do not hesitate to contact me or one of your Records & Registration session planning chairs.

Your 2016 session planning chairs are:

Registration and Records	**Robert Jenkins**	robert.jenkins@uth.tmc.edu
Certification and Legal Issues	**Nancy Faris**	nfaris@dcccd.edu
Community/Technical College and Transfer:	**Miguel Torres**	mtorr161@epcc.edu
Data Collection and Technology:	**Rex Oliver**	rex.oliver@ttu.edu
Management, Organization & Professional Development	**Linda Knox**	linda.knox@mwsu.edu

Until next time! :)



Linked To Leticia

By Leticia Bazan, TACRAO VP of Admissions

Greetings from South Texas!

Where has the time gone? The months are quickly passing, and before you know it, we will once again be seeing each other at our upcoming 2016 TACRAO Conference at the beautiful Horseshoe Bay Resort. The TACRAO Executive Committee recently met in Horseshoe Bay with our wonderful LAC Chairs, and got the opportunity to experience the hospitality of the resort. I think everyone will enjoy the spectacular views and property amenities while attending the conference. We are currently working on putting together a wonderful lineup of program sessions, but there is still time to submit a session proposal. Feel free to contact me or any of your committee chairs to submit ideas for the upcoming conference.

Undergraduate Admissions and Recruitment

Andi Scott, Chair - andrea.scott@uta.edu

Access and Equity

Sofia Montes, Chair - sofia.montes@utrgv.edu

Health Science, Graduate and Professional School

Dr. Bobbye Fry, Chair - fry@uiwtx.edu

Student Success

Juan Garcia, Chair

jgarcia@tamiu.edu

Also, if you are interested in being a Session Facilitator or becoming more involved in TACRAO, don't forget to submit your "I'm Available" form. Have a wonderful spring semester, and until next time be happy and safe!



Michelle's Measly Musings

By Michelle Walker, TACRAO Secretary

Thank you for the opportunity to serve on the TACRAO Executive Committee (TEC). I am enjoying the camaraderie and the eagerness to help me as I learn my job!

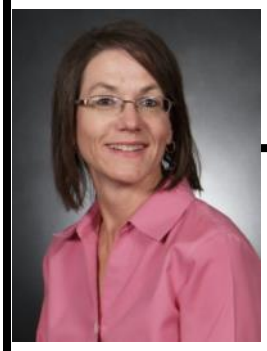
In early January, I sent membership payment reminders to 39 schools, of those 14ish remain unpaid at this time. Another email was sent in early March with a reminder that 'paid' status is what gives recruitment staff access to the College Day/Night Schedule. We will have some panicked peeps if they cannot access the schedule. The institutional contact can access and download the invoice on the TACRAO website under Member Services. The fastest way to pay the balance is online, using Pay-Pal. If your institution prefers to mail a check, please send payments to:

TACRAO
555 Republic Drive #200
Plano, TX 75074

We had our first TEC meeting in Horseshoe Bay, and conference planning is well underway. You will not want to miss this conference!

The High School Relations Committee provided their initial schedule for the College Day/Night Programs and it was approved by the TEC with anticipated release in late spring. 2016-17 Subscription invoices will go out in April for the May 2016-April 2017 season.

Membership points will be updated based on the final 2015 committee rosters and program from the Houston Conference in anticipation of the next round of committee nominations and elections. If you have any questions or concerns, feel free to contact me, 979-458-5123 or mbwalker@tamu.edu.



Diane's Dollars

By Diane Brice, TACRAO Treasurer

Hope everyone has had a great start to your spring semester. Can you believe the spring semester is halfway gone? Time flies when you're having fun, right?

It was great seeing everyone at the conference in Houston!! We will be wrapping up the Houston conference with the LAC audit at the end of March. As discussed at the Houston conference, the organization debit card had been compromised multiple times. We researched changing a credit card, but because we are a non-profit organization this is not a reasonable option. Rest assured, our accounts are monitored frequently to ensure our accounts are secure. TACRAO is financially very stable and your TEC is very diligent in ensuring that we remain cost conscience.

Please don't hesitate to contact me concerning the finances of the organization or any questions that you might have. Hope the remainder of your spring term is a success.

<u>Jokes of the Day:</u>

What did Delaware?

A brand New Jersey!!!

What did Idaho???

Her Maryland!

(Jokes courtesy of your Secretary, Michelle Walker)



SouthEast Texas Sound Bytes

By Laura Divine, College of the Mainland

Welcome from TACRAO to **Holly Williams** was hired in the Fall 2015 as the Director of Retention and Student Success at **Alvin Community College**. She holds a Bachelor of Science degree in Secondary Education-Mathematics from the University of South Carolina Aiken and a Master of Science in Higher Education Administration from Florida State University. In her twelve years of professional experience, she has served as the Assistant Director of Student Activities at Rice University, the Student Activities Program Manager at Lone Star College, and the First Year Experience Coordinator at San Jacinto College. Holly is currently the Two-Year College Network Co-chair for the Association for Orientation Transition and Retention in Higher Education (NODA).

The Department of Education announced its FY2015 slate of Title V Hispanic-Serving Institution awards. **College of the Mainland** is one of 14 Texas community colleges and universities to receive a five-year individual development grant and will receive $2,620,745 over this period. COM's Title V Hispanic Serving Institution grant, El Camino Claro – A Clear Pathway to Student Success, is built upon increased collaboration between Student Services and Instruction and designed to increase the graduation and retention rates of Hispanic and low-income students, and in doing so impact all students by removing obstacles and developing a clear pathway for students upon entry to college and beyond through a number of retention strategies and the integration of software and other technical tools to assist students in developing a clear path to success. College of the Mainland has begun hiring the positions for the Title V grant. **Deborah Fregia**, Title V Coordinator, Stuart Jackson, Academic Advisor, and **Rebeka Salinas**, Administrative Assistant, have recently been hired through the grant. Several other Title V positions are currently posted on COM's website and the hiring process will begin soon.



Lone Star College CyFair rolled out the red carpet for the 6th annual SETACRAO Conference on Friday, April 15, 2016. Dr. Bennie Lambert was the keynote speaker.











West Texas Whistlings

By Andrea Rangel, South Plains College

BATTLE OF THE REGIONS:

In case you missed it, the regions came together, once again at the annual TACRAO Conference, to battle for bragging rights. And coming out on top, to reign supreme, was West Texas!!!

Way to go WTACRAO!





North Texas News

By Dali Hatanville, Texas A&M University-Commerce

Texas A&M University-Commerce is happy to welcome three new members to the Office of Undergraduate Admissions. **Jack Duffie,** Undergraduate Admissions Recruiter, **Tiffany Clark**, Undergraduate Admissions Recruiter and **Edwena Henderson**, Senior Admissions Recruiter – Coordinator of Transfer Recruitment and Partnerships. All three are proud alums of A&M-Commerce.

Congratulations to **Kayla Brixey** in the Midwestern State University Office of the Registrar, who was promoted from Registrar Assistant I, to Registrar Assistant III in October, where she will work with room scheduling, schedule entry and transfer evaluation. We also welcomed a new staff member in October, Cathy Hoffman, who serves as Registrar Assistant I providing front counter assistance to our students.

Congratulations to **Kim Long,** Assistant to the Registrar-Veterans Advisor, who received the ***Midwestern State University*** Outstanding Non-classified Staff Award. *(pictured below)*



Ms. Long was also chosen to serve on the Texas Veterans Commission committee that met to discuss changes to the Hazlewood rules/application process. **Mary Kincannon**, University Registrar and former SACRAO President, ***TCU,*** sends accolades: *"Congratulations to **Joe Papari,** from **Southern Methodist University,** for completing his year as the president of SACRAO. He presided at the 2016 SACRAO Annual Meeting in Oklahoma City, OK." (See pictures and information from the SACRAO Conference on pages 12-13.)*

Chuck Kettlewell has officially announced his impending retirement from ***UT Southwestern Medical Center*** effective with some (as yet undetermined) date in the Summer of 2017. In its infinite wisdom, UT Southwestern is handling the changing of the guard the right way - find and hire Chuck's replacement early enough to provide for an **entire year's overlap**. UT Southwestern hopes to have the replacement on board this coming summer. The official position posting can be found at http://jobs.utsouthwestern.edu/job/registrar-office-of-vice-president-of-student-and-alumni-affairs-professional-520549/.

The TACRAO Executive Committee, at the Spring TEC Meeting, which met onsite at Horseshoe Bay Resort for conference planning.



Sofia's South Texas Scoop

By Sofia Montes, UTRGV School of Medicine



The University of Texas Rio Grande Valley welcomed students for the very first time in the fall of 2015. Students included those previously enrolled at UT Brownsville and UT Pan American, as well as new college students. UTRGV students, staff and faculty celebrated Homecoming in February and are looking forward to wrapping up UTRGV's first academic year! *The UTRGV School of Medicine* recently admitted its inaugural class of 50 new students and are excited to be welcoming them in June! Congratulations to all UTRGV registrar and admissions staff for what's turning out to be a successful year!







Bobbye Fry reports that ***The University of the Incarnate Word*** received pre-accreditation status by the American Osteopathic Association's Commission on College Accreditation for its School of Osteopathic Medicine and the development of the Doctor of Osteopathic Medicine degree. We are completing the requirements for Provisional Accreditation, which will allow us to admit students for the fall 2016 semester. We will build the proposed School of Osteopathic Medicine at Brooks City-Base on the location when President John F. Kennedy gave a speech before going to Dallas. The day before he was assassinated, he was at Brooks-City Base to dedicate the Aerospace Medical Health Center and then they drove to UIW so that our student government president could give Mrs. Kennedy a bouquet of yellow roses. You can see pictures of the proposed campus at http://www.uiw.edu/som/uiwsomfacilities.html. President Kennedy gave the speech on the front steps at Building 150, the bottom picture (at the top of the traffic circle). Kennedy's speech and pictures of his arrival are at http://kennedyatbrooks.blogspot.com/. If you google "Kennedy speech Brooks," you will find information about his visit to San Antonio and clips of the speech. Pictures of President Kennedy driving in front of the Administration Building on the University of the Incarnate Word campus are below. We are proud of our connection with this historic site and the synergy with Brooks City-Base.





East Texas Eavesdroppings

By Lynda Langham, Stephen F. Austin State University

Navarro College

Navarro College has employed **Tammy Adams** as the new Director of Admissions & Records / Registrar. Tammy is the former Registrar/Director of Admissions at Coastal Bend College and has also worked at Ranger & TSTC. Tammy began work October 12th and brings a wealth of experience to the college.

Stephen F. Austin State University:

Sabrina Delaney, Associate Registrar, welcomed a new family member, **Hazel Delaney,** on August 5th. She's a beaut!



We have a new team member in the Verifications area, **Josh Renfro.**



We also have a new Grades/ Rosters specialist who came on board on February 22nd, **Alexis Guthery.** Please welcome them both to TACRAO when you meet them!

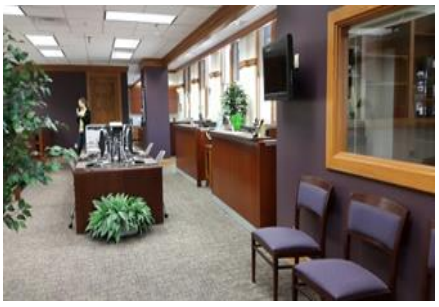
The SFA Registrar's Office completed our transformation of the previous "vault" housing paper transcripts to a wonderful office space to assist our students. Whew… we're glad that's behind us, and we love the new space!

Before



After:





The Lumberjacks Basketball Team had another great season. We had a great time cheering them on through March Madness!

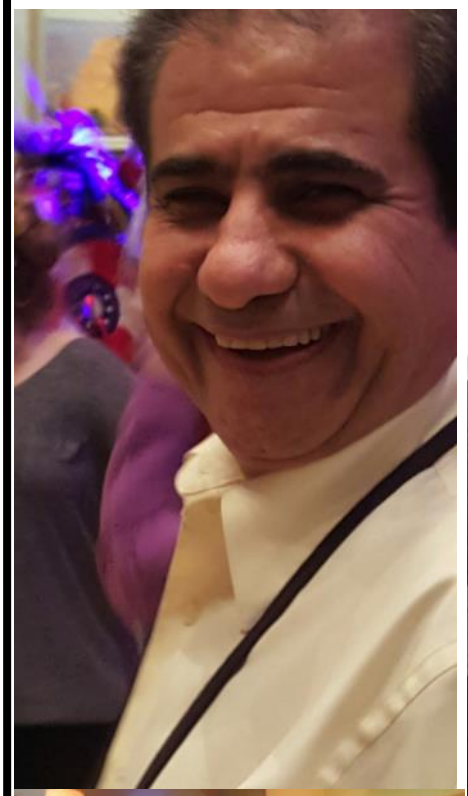
Texarkana College:

Texarkana College is pleased to welcome **Dr. Lori Rochelle** as the new College Registrar. **Dr. Lori Rochelle joined** the TC family almost two years ago on March 3, 2014 as Director of Assessment and Testing Center. Shortly after, she was named Achieving the Dream Core Team Leader and continues to collaboratively lead administrators and instructors ensuring the initiatives we have developed to ensure student success are implemented. Beginning Fall 2014, she began teaching College Success courses which are now Learning Frameworks courses as an adjunct instructor. On January 4, 2016, she was named Registrar joining Assistant Registrars **Landon Sparks and Sara Simpson** as well as Transcript Evaluator **Brandi Chavez** in the Enrollment Services Department.

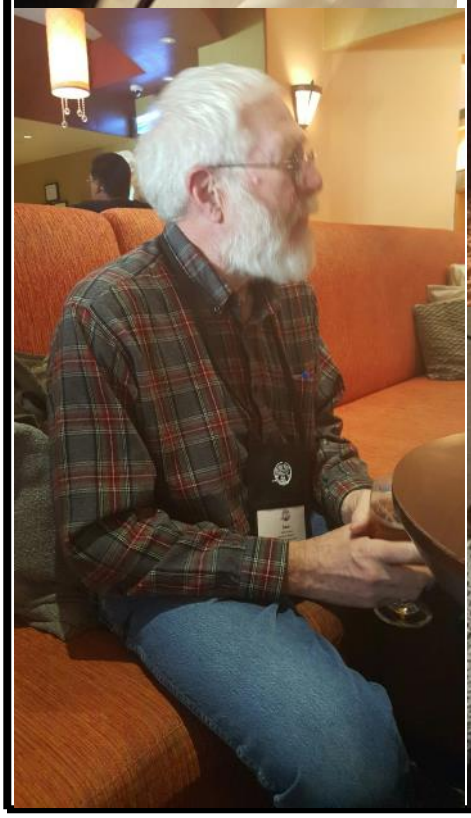


Also, the ETACRAO meeting is going to be held at Texarkana College in the spring. Please contact **Lee Williams** at lee.williams@texarkanacollege.edu with suggestions for a spring meeting date.

TACRAOans at SACRAO
Oklahoma City ~ February 2016



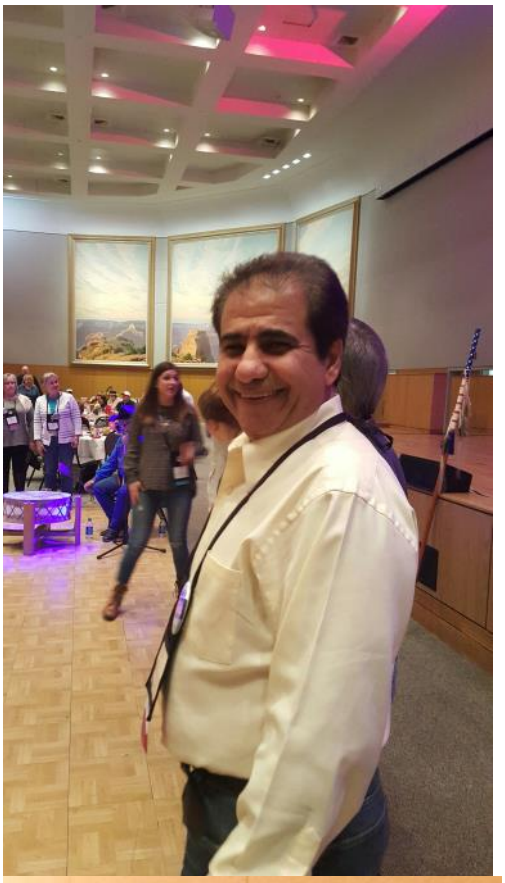






Updates from SACRAO

Joe Papari rounded out a successful year as **SACRAO President** at the Annual SACRAO Conference in Oklahoma City. ***Congratulations, Joe***! Congratulations also go out to **Bobbye Fry**, Registrar at the ***University of the Incarnate Word***, who completed her term as SACRAO Secretary. **Richard Jimmerson**, Registrar at ***UT Arlington***, was elected as **SACRAO Vice President for States/Regionals and Membership.** TACRAOans were also happy to congratulate **Pat Miller** as he was awarded **SACRAO Honorary Membership.** **Sofia Montes**, Director of Student Services at the ***UTRGV School of Medicine***, was recognized with the **President's Outstanding Professional Presentation Award** for her presentation in 2015, ***"Working It as a Working Parent."*** **Dan Garcia** of ***West Texas A&M University,*** was in attendance at SACRAO representing ***AACRAO as President***. Last but not least, the Resolutions Committee led by ***SMU's*** **John Hall** was *packed* with friends from Texas and they did a great and memorable job. There were ***66 attendees from Texas at the Annual SACRAO Conference***, second to Oklahoma which was the hosting state!!!







2015-2016 TACRAO Executive Committee

President
Darla Inglish, Midwestern State University

Past-President
Chuck Kettlewell, The University of Texas Southwestern Medical Center at Dallas

President-Elect
Irene Robinson, Alvin Community College

Vice President for Admissions
Leticia Bazan, Texas A&M University-Corpus Christi

Vice President for Records & Registration
Paige Bussell, Texas A&M University-Commerce

Secretary
Michelle Walker, Texas A&M University

Treasurer
Diane Brice, Amarillo College

Local Arrangements Committee Co-Chairs (Ex-Officio)
Brenda Schumann and Kim Taylor, The University of Texas at Austin



In Memoriam



The TSTC West Texas family said goodbye to one of their own. Former Director of Admissions & Records/Registrar, Linda L. Graham, passed away in her home on Sunday, February 21. Linda began work at Texas State Technical Institute (now TSTC) in 1973 and retired after 27 years of service in 2000. She was the first Registrar for the West Texas campuses. Linda was a member of TACRAO, presented and facilitated at conferences and served on various committees including on Certification and Legal Issues and Equal Educational Opportunity. Services were held at 2:00 pm on Friday, February 26, 2016, at First Baptist Church of Sweetwater. Additional funeral service was held on Saturday, February 27, 2016 at Pearl Methodist Church at Pearl Cemetery in Pearl, Texas at 2:00 pm. Linda was proceeded in death by her husband, Wes, in 2010, and she is survived by two sons: David of Chicago, and Robert, of Sweetwater.



JaNelle Savage, retired Assistant to the Registrar from Midwestern State University, passed away Tuesday, April 5. She worked in the Office of the Registrar 1961-1968, and then returned from 1987 – through her retirement in 2009. She was a former TACRAO member who attended several conferences through the years. She served as MSU's Veteran's Advisor for many years, and then led the degree audit team and worked with athletic certification until her retirement. Donations may be made in JaNelle's memory to Midwestern State University's General Scholarship Fund, 3410 Taft Blvd., Wichita Falls, TX 76308.

TACRAO President and MSU Registrar, Darla Inglish shares, "*JaNelle was a beloved co-worker and friend. She was admired by the campus community for her knowledge of degree programs inside and out, her attention to detail, commitment to ethical decision making, and her dependability. I enjoyed rooming with her at a TACRAO in Fort Worth many years ago.*"



TACRAO Honorary Member Debra Goode passed away on Monday, December 7, 2015. Debra served in many capacities at UTHSC-San Antonio over 34 years through her retirement in the summer of 2008 and served as Registrar from 2003-2008. Her Honorary Membership recognition can be found at https://sites.smu.edu/des/tacrao/bio.asp?rec=Debra_Goode. TACRAO Past-President, Chuck Kettlewell shares, *"On a personal note, Debra was a dear and trusted friend whose strength, courage, and poise will always be remembered. Her death comes following a long and difficult battle with cancer."*

Debra's obituary is available: http://www.ebensberger-fisher.com/Obituary-Of-Debra-Beth-(King)-Goode/1657. Debra is survived by her husband of 34 years, Keith Goode, three daughters, Melissa, Carrie and Jenny, and ten grandchildren. She also left behind sons-in-law, three sisters and her golden retriever Tucker.



Francis Crawford passed away on Thursday, December 17, 2015 in Beaumont, surrounded by her family. She spent the last 15 years of her life in Texas where she enjoyed her career as Coordinator of Student Services for Lamar Institute of Technology. She touched the lives of students by helping to guide and encourage them in their education and career endeavors. She loved cooking, painting, needle point, working in her garden and she cherished time with her family, especially her grandkids. Survivors include husband, Donald Wayne Crawford, son Sean, three grandchildren, and step-children, sisters and many others who loved her. Francis has been a member of TACRAO for 15 years and attended the annual conferences, where she served on session planning committees, facilitated sessions and served as a mentor in the New Member Program.